

# **Holiday Program Important Information!**



Electronic devices, money and other valuables should be left at home.

If brought to the service, these items remain the responsibility of the family. TheirCare does not accept responsibility for loss or damage.



## TheirCare provides

Breakfast and afternoon tea snack

Sunscreen

Water to refill bottles



### **Unexpected changes** to activities

In the unlikely event that an activity is unable to run, an alternative activity will be provided.

Activities and times are subject to change due to unforeseen circumstances such as severe weather or provider availability. If an alternative cannot be sourced we will update your invoice to reflect this.

General daily advertised activities are subject to change due to unforeseen circumstances, at the discretion of the service coordinator.





# **Serious stuff!**



### **Medical Management** Plan ε Medication

All children who have been diagnosed with a medical condition including allergies, food/chemical intolerances, anaphylaxis, asthma, epilepsy will need to provide:

a completed Medical Management Plan with a colour photo

necessary medication

Please note it is a legal requirement under the Education & Care National Regulations and the Terms and Conditions for booking that these are provided.

In the interests of child safety, care may be refused on the day should the appropriate documentation or medication or medication not be supplied.

# Child Care Subsidy

Please note that subsidised hours are calculated and allocated by Centrelink on a fortnightly basis. Check Centrelink for eligibiligy.

#### Fortnightly childcare subsidised hours

Each session is calculated using the full service operational hours, not the hours attended by the child.

Additional Child Care subsidy will not cover any hours beyond the subsidised hours per fortnight.

Refer to TheirCare Holiday Program FAQ https://theircare.com.au/holiday-programs/ for further information and example.

# Changes to your booking

Simply log into your account anytime to make the relevant changes or call us between 6:30am – 9:00pm weekdays on 1300 072 410.

# Fees for changes to your booking

More than 5 days	Less than 5 days *	On the da
No Charge	\$10.00	Full Fee

\*Less than 5 days from the start of the booking (120 hours from the start of the session).

When making additional bookings, the \$10.00 fee is eligible for the Child Care Subsidy, which means you may only need to pay the gap, depending on your families' circumstances.



Educators or call Customer Support on 1300 072 410. If you have any questions, please speak with one of our friendly









# Lutheran School Wagga Wagga TheirCare

C Times 6:45am - 6:00pm Location 1 Tamar Drive, TATTON NSW 2650

**Call** 0491 886 219



\*With the maximum CHILD CARE SUBSIDY. \*\*Without the CHILD CARE SUBSIDY.

# There are 2 types of Child Care Payments. Up to 1. Child Care Subsidy of Child Care costs The amount you can get depends on: can be covered by Child Care 1 your family's income 2 the type of childcare you use Subsidy!

- 3 the age of your child
- the hours of recognised activities you and your partner do

# 2. Additional Child Care Subsidy

This is extra support for some families including:

- grandparents / great grandparents
- families moving from an income support payment to work
- those experiencing temporary hardship



For more information, call Theircare on  $\mathcal{J}$ 1300 072 410





